



KiloWhat  
Everything at your Fingertips!

# KiloWhat

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Allow customers to access all their utility needs from one app with a push of a button

With everything going digital, customers want easier and immediate access to their utility usage information and simpler ways to pay bills and track their consumption.

To help Utility Operators provide customers with what they want when they want, pulse by solutions has developed its own app to support account management, usage tracking, balance and bill payments, usage analytics, complaints and notifications.

KiloWhat is a secure and lightweight app offering customers an intuitive interface and features to optimize their user experience. The app caches last collected data and is offline first to ensure functionality of some features with or without an internet connection. KiloWhat is available for both smart mobile phones and web-based access.

## Amongst the App Benefits:

- Track consumption hourly, weekly, monthly and yearly
- Monitor balance status and payments
- Energy savings with consumption targets
- Online complaints to avoid hotline traffic
- Fast collection cycle with notification of bills and online payment

## Create Your Profile

- Ability to edit your account info
- Link multiple accounts
- Show postpaid, prepaid and VIP accounts

## Pay Your Bills

- Get your bills/charges details divided into days, weeks, months or years with graphical display
- Pay your bill online for your accounts
- Access payment and financial history
- Check consumption details for each account separately

## Receive Notifications

- Set consumption target limit and receive notifications for each account
- Receive notifications when each account reaches specific level or target
- Receive notification when bills are available
- Receive notification for remaining days of service for each account

## Submit Complaints

- Submit complaints online
- Filter complaints by status or type
- Show details of each complaint submitted
- Update complaints with comments
- Update complaints status (open or closed)

Offered on both Android and IOS  

